

ACCESSING APPROPRIATE HEALTHCARE

Bradford on Avon & Melksham Health Partnership Tel no. 01225 866611



Call 999	Go to A&E	Go to Minor Injuries Unit Trowbridge (up to 2 wks after injury)	Call the Health Centre Patient Liaison Office - before 11am
Chest Pain Breathing difficulties Collapse/altered consciousness Query Stroke – FAST POSITIVE Extensive burns Active Fitting Head injury Suspected Spinal injury Poisoning / overdose Complex fractures	Major injuries (bleeding) Neck stiffness / altered consciousness Pregnancy related concerns (over 12 weeks) – consult maternity services Abuse or assault Post-operative problems (contact hospital consultant if within 1 wk)	Injured limb / possible fracture Minor Eye injuries/ chemicals in the eye Cut / laceration Minor injuries that are not life threatening Animal bites, splinters and stings Minor burns/ scolds Simple Road Traffic Accident Head injuries Nose bleeds Dislocations	There are strict criteria for home visits, which may be carried out by our Emergency Nurse, Emergency Care Practitioners or GPs as appropriate. <p style="text-align: center;">You must be housebound confined to one room of the house by nature of illness</p> <p style="text-align: center;">Lack of transport is not a suitable reason for a home visit.</p>
Contact Health Centre Emergency Nurse	Contact Health Centre GP	Call the Health Centre Clinical Pharmacist	Contact Health Centre Practice Nurse or Health Care Assistant
No children under 1 Urinary problems Heart palpitations Rash Severe headache (isolated) Ear, nose & throat infection High temp for more than 24hrs Musculoskeletal problems Constipation Abdominal pain Minor illness Emergency Contraception	Children under 1 Severe Pain Patient / Carer with extreme concern Psychological distress Ongoing headaches/migraine Acute abdominal pain Skin / mole concerns 6 week check – child health clinic Complex conditions Pregnancy related illnesses Medication reviews	Medicine queries Reaction to medication Discharge medicines Outpatient letters suggesting new medication Pain relief for diagnosed conditions	Blood test Post-operative dressing Dressings Cervical smears Health checks Routine immunisations Child immunisation clinic Contraceptive injections & reviews Dementia reviews Pessary ring insertion Asthma, COPD & Diabetes Clinic No Worries

Nb. Under school age with constipation, nappy rash, feeding problems please consult your Health Visitor Tel No. 01225 618782