

## I have received a text message asking me to verify my contact details. Why?

We have added additional security measures to ensure we protect the data of our patients

In order for us to send information to you using SMS messages safely we need to verify the number we have recorded is correct .

### How do I do this ?

Log into your account in the usual way and select.” change contact details”

## Your Account

Messages

Change Contact Details

Change Password

Manage Online Services

Manage Account Users

Link Account

Reset Account

Account Information

Online Usage Audit



Remove and re- enter or update  
Your details

### Telephone numbers

Preferred contact number	Mobile telephone ▾
Home telephone	<input type="text"/>
Work telephone	<input type="text"/>
Mobile telephone	<input type="text" value="0770000000"/>
Allow SMS notifications	<input checked="" type="radio"/> Yes <input type="radio"/> No

### Email address

Email address	<input type="text" value="sharonmcp@nhs.net"/>
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### Preferred contact method

Contact method	Unknown ▾
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Submit New Contact Details

You will receive the following message confirming you have updated your details

**Your contact details were sent to your practice successfully.  
This will update the details for your online user account and patient  
record where appropriate.**

**Thank You**